

January 14, 2022

Dear Parents/Guardians,

DPS issued Chromebooks at the beginning of the school year 2021-22 through the MyTech 1:1 program. Students use Chromebooks every day in their classes and we need your partnership to make sure they take good care of the devices assigned to them. Each student's right of possession and use of a Chromebook is based upon the student's compliance with the Denver Public Schools MyTech Device Responsibility Agreement and Program Pledge as well as this [MyTech Handbook](#).

We understand that accidents happen. DPS has replacement processes in place to minimize the cost to families for accidental damage. However, if a Chromebook or accessories are determined to be intentionally or negligently damaged or lost by the student, the student may be held responsible for the cost of the Chromebook's repair or replacement.

What happens when a student damages or loses their device?

When a student damages a device, it is sent to the DPS Repair Team. If the damage is accidental, the fee is \$25. If the damage is intentional, the fee will range from \$25-\$280 based on the materials needed to repair the device. If a student's device is lost or stolen, the fee is \$280 to replace the Chromebook. If accessories like chargers or hot spots are lost or stolen, the replacement fee is \$20.

Accidental Damage	Intentional Damage	Lost Device	
Chromebook	Chromebook	Chromebook	Accessories: Chargers, Hotspot
\$25	\$25 - \$280 Damage fee determined by repair technician based on required replacement parts	\$280	\$20

When a student accidentally or intentionally damages their Chromebook, a loan will be checked out to them until their Chromebook is repaired. Chromebook repairs may take 2-4 weeks to complete.

When a student loses their Chromebook, a new device will be checked out to them if new devices are available. If a new device is not available, a loan will be checked out to the student until HMS receives a shipment of new devices.

How do families see fees?

Families can access technology fees by logging into the [DPS Parent Portal](#). The fee will appear in the My School Bucks section of the Parent Portal.

Why is it important to use technology to learn?

Technology ushers in fundamental structural changes that can be integral to achieving significant improvements in productivity. Used to support both teaching and learning, technology infuses classrooms with digital learning tools, such as computers and handheld devices; expands course offerings, experiences, and learning materials; supports learning 24 hours a day, 7 days a week; builds 21st century skills; increases student engagement and motivation; and accelerates learning. Technology also has the power to transform teaching by ushering in a new model of

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connected teaching. This model links teachers to their students and to professional content, resources, and systems to help them improve their own instruction and personalize learning.(US Department of Education). For more information fo the importance of technology visit the [US Department of Education website](#)

How can students and families take care of the students' Chromebook?

Please review this [Chromebook Care & Support](#) resource to learn more.